Older Adult Services Advisory Council Meeting* Area Agency on Aging IIIA February 9, 2022

Last meeting: December 8, 2021

3:30 – 5:00 pm

311 E. Alcott St., Kalamazoo MI 49001 Conference room 361

*This meeting is subject to the Michigan Open Meetings Act.

This meeting is being recorded.

Minutes from this meeting are posted for public review at www.kalcounty.com/hcs/aaa



Welcome & Introductions:

Older Adult Services Advisory Council (OASAC)

- Kelly Quardokus
 - Q Elderlaw, Council Member, Chair
- Tim Charron
 - Council Member, Vice-Chair
- Danna Downing
 - Council Member/SAC
- Kimberly Middleton
 - Life EMS, Council Member
- Abby Finn
 - Milestone Senior Services, Council Member
- Stan Runyon
 - Council Member

- Dr. Daniel Brauner
 - WMed, Council Member
- Dr. Margaret Hale-Smith
 - Council Member
- Mike Quinn
 - Commissioner, Council Member
- Fran Bruder Melgar
 - Commissioner, Alternate Council Member



Thank you!!!

Agenda 2/9/2022 OASAC Meeting

- Old Business: Approval of December 8, 2021 Meeting Minutes | 3:40 3:45
- New Business:
 - Member Time |3:45-4:15|
 - New Member Introduction
 - Advising: Senior Needs Assessment & AAA/Advisory Board Outreach
 - Programmatic Update
 - MSAC Report Delegate Search 4:15-4:20
 - Staffing/Hiring Updates 4:20-4:25
 - Spending Balance Summary 4:25-4:30
 - Fund Balance Usage Plan 4:30-4:45
- Public Comment Time | 4:45 4:55
- Action Tracker | 4:55 5:00
- Closing | 5:00

Old Business

Approval of December 10 Meeting Minutes

| 3:40 – 3:45 pm



Member Time

New Members

| 3:45 – 4:15 pm

- Abby Finn
- Stan Runyon



Member Time

Advising

| 3:45 – 4:15 pm

• Senior Needs Assessment & AAA/Advisory Board Outreach

OASAC Member	AAA Region	County Served	Contact #
	1-A		
Kelly Quardokus	1-B	Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw counties	Howard Collens Legal Board member 800-852-7795
	1-C		
Dr. Margarate Hale-Smith	2	Jackson	800-335-7881
	3-A		
Tim Charron	3-B	Calhoun	269-966-2450
Kim Middleton	3-C	St. Joseph	517-278-2538
	4		
	5		
	6		
	7		
	8		
Tim Charron	9	Alcona, Alpena, Arenac, Cheboygan, Crawford, Losco, Montmorency, Ogemaw, Oscoda, Ostego, Presque Ilse, Roscommon	989-358-4600
Dana Downing	10	Antrim, Benzie, Charlevoix, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, Wexford	800-442-1713
	11		
Dana Downing	14	Msukegon, Oceana, Ottawa	231-733-3585

MSAC Update

| 4:15 – 4:20

The **purpose** of MSAC shall be to work in a **nonpartisan** way to improve lives of all older individuals in the State of Michigan by doing the following:

- 1. Advocate on behalf of seniors
- 2. **Identify** senior concerns
- 3. Educate on issues around those concerns
- 4. Learn advocacy techniques
- 5. Coordinate advocacy efforts in partnership with 4AM.

See handout for more information.



MSAC Update

| 4:15 – 4:20

Role of an MSAC Delegate:

- 1. Attend all meetings in person or via zoom/call-in as scheduled
- 2. Develop relationships with elected officials & other community leaders
- 3. Read materials distributed to delegates by AAA, the Association, or RWC (lobbyist firm)
- 4. Advocate for MSAC positions in a timely manner on relevant issues
- 5. Report MSAC matters and actions to local groups
- 6. Serve as a liaison between MSAC & local AAA & Advisory Council.
- 7. Distribute letters or policy statements describing positions taken by MSAC as needed

Candidates: Contact Don Saldia drsald@kalcounty.com



Staffing Updates

| 4:20 – 4:25

- 7 Vacant Positions
 - Grant-Funded Registered Nurse *
 - Millage-Funded Social Worker (x3)*
 - 0.8 FTE Lead Care Consultant RN or MSW (New)*
 - 1.0 FTE Lead Care Consultant RN or MSW*
 - Grant-Funded Administrative Assistant

*indicates positions with a Caseload

- Enrollments and Program Implementation Affected
 - 40% Staffing capacity with Millage-funded Social Workers
 - 50% Staffing capacity with Grant-funded Nurses
- Few Candidates/Applicants
- Competitive Field for Licensed Staff (RN, BSW, LLMSW, LMSW)
 - Pay, Remote Capability

Applicants: Contact Don Saldia <u>drsald@kalcounty.com</u>



TARGET %

4:25 - 4:30

Grant SBR - December

October 2021 – September 2022

Target: 25%

All Services: 22.94%

• CM/POS: 21.70%

• Factors: Staffing, DCW Shortage

Planning:

- Planning for increasing enrollments late 2nd quarter – staffing dependent.
- American Rescue Plan Funding: MDHHS/AASA secured ARP Funding for AAA's. Guidance TBA.

AREA AGENCY ON AGING - GRANT SUMMARY SPENDING BALANCE REPORTS - DECEMBER 2021

Fiscal Year: October 2021 - September 2022

LINE		ANNUAL		REMAINING	PERCENT
ITEM	DESCRIPTION	BUDGET	YTD	BALANCES	USED
704.00) Salaries	554,400	132,783.72	421,616.28	24.81%
704.06	Salaries - Temp	32,600	4,735.99	17,450.08	14.53%
710.00) Fringes	202,200	48,466.03	153,733.97	23.97%
710.06	Fringes Temp	11,900	414.40	11,485.60	3.48%
	TOTAL PERSONNEL	801,100	186,400.14	604,285.93	23.27%
727.00	Printing & Binding	700	73.00	627.00	10.43%
728.00) Postage	2,900	125.65	2,774.35	4.33%
729.00	Copy Charges	2,500	464.95	2,035.05	18.60%
730.00	Office Supplies	3,100	-	3,100.00	0.00%
807.01	Association Dues	7,800	7,448.75	351.25	95.50%
808.00	Contracted Services	1,000	-	1,000.00	0.00%
849.00	Internal Comm & 850.00& 724.00	27,400	4,757.76	22,642.24	17.36%
860.00	Travel	5,100	112.73	4,987.27	2.21%
901.00) Advertising	200	10.00	190.00	5.00%
940.00) Building Rental	47,600	12,670.77	34,929.23	26.62%
950.21	MMAP - Sr. Services	-	-	-	0.00%
950.76	Sr. Services - HIC (Title IIIB)	3,000	-	3,000.00	0.00%
950.83	Legal Aid (Title IIIB)	14,700	3,675.00	11,025.00	25.00%
950.86	Sr. Services - SCS (Title IIIB)	3,000	-	3,000.00	0.00%
	Sr. Services - HDM	424,930	102,427.00	322,503.00	24.10%
950.94	Sr. Services - Cong.	274,786	55,116.00	219,670.00	20.06%
950.98	Senior Services - USDA	126,863	24,404.00	102,459.00	19.24%
951.86	POS - HDM	2,500	519.96	1,980.04	20.80%
951.76	Homemaking Services	150,000	34,442.15	115,557.85	22.96%
951.77	In Home Respite Services	242,600	45,595.03	197,004.97	18.79%
	Personal Care Services	7,500	561.62	6,938.38	7.49%
951.79	Transportation Services	4,500	896.92	3,603.08	19.93%
951.81	Adult Day Care Services	17,600	1,470.00	16,130.00	8.35%
951.82	Assistive Devices - PERS	26,000	5,224.25	20,775.75	20.09%
951.83	Medication Management	5,000	968.68	4,031.32	19.37%
951.84	Kinship - South County	5,300	900.00	4,400.00	16.98%
951.85	Dementia ADC	27,000	6,173.22	20,826.78	22.86%
956.00	Employee Training	2,500	_	2,500.00	0.00%
	Computer Related Expenses	6,300	4,356.23	1,943.77	69.15%
	Central Service Costs - Charged to Grant, Maximus	35,200	10,252.00	24,948.00	29.13%
	Central Service Costs - GF	175,303	57,208.00	118,095.00	32.63%
	TOTAL CENTRAL SERVICE COSTS	210,503	67,460.00	143,043.00	32.05%
	TOTAL OPERATING EXPENSES	1,666,978	379,853.67	1,287,124.33	22.79%
	TOTAL EXPENSES	2,468,078	566,253.81	1,891,410.26	22.94%
				TADCET 0/	25 00%

4:25 - 4:30

Millage SBR - December

January 2021 – December 2021

Target: 100%

• Provider: 91.08%

• CM/POS: 86.24%

• Personnel: 78.19% - Vacant Positions

• **POS Budget**: 92.81%

Planning:

 Planning for increasing enrollments – staffing dependent.



AREA AGENCY ON AGING - SENIOR MILLAGE SPENDING BALANCE REPORTS - DECEMBER 2021 Fiscal Year: January - December 2021

Received 1/28/2022

LINE ITEM	DESCRIPTION		CURRENT BUDGET	YTD
704.00	Salaries		538,504	400,643.29
704.06	Salaries - Temp		10,600	7,360.08
710.00	Fringes		196,781	146,234.16
710.06	Fringes Temp		3,900	644.02
	TOTAL PERSONNEL		749,785	554,881.55
727.00	Printing & Binding		1,500	89.26
	Postage		1,800	543.65
	Copy Charges		1,100	566.56
	Office Supplies		9,000	2,835.10
	Association Dues		1,800	1,565.00
0.000	Internal Communications & 850.00		19,600	16,881.51
	Travel		6,150	563.24
	Advertising		10,900	2,146.00
	Building Rental	(C12 000	55,200	44,485.37
	Provider - Legal Aid - Guardianship	(\$12,000 contracted)	38,000	9,000.00
	Provider - Guardian Finance - Guardianship	(\$38,000 contracted)	,	47,415.25 69,054,38
	Provider - Portage Senior Center - SCS Provider - Ecumenical - SCS	(\$108,600 contracted)	100,000 31,000	21,049.71
		(\$21,800 contracted)	49,000	44,801.59
	Provider - South County - SCS Provider - Ecumenical - Transportation	(\$49,600 contracted) (\$7,700 contracted)	10,000	8,726.78
	Provider - South County - Transportation	(\$15,900 contracted)	15,000	14,100.42
	Provider - Oakland - ADC	(\$75,000 contracted)	30,000	14,100.42
,,,,,,,,,	Provider - WMU-CDS - ADC	(\$75,000 contracted)	120,000	89,706.50
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Provider - Sr Services MMAP	(375,000 contracted)	120,000	3,618.49
	Provider - Sr Services - HDM	(\$382,000 contracted)	382,000	382,328.13
	Provider - Sr Services - Home Safety Repair	(\$225,000 contracted)	225,000	231,995.56
	Provider - Portage Senior Center - HLP	(\$57,500 contracted)	57,200	41,133.99
	POS - HDM	(stripos contracted)	12,000	12,429.52
	POS - Homemaking Services		244,000	212,855.64
	POS - In Home Respite Services		250,000	240,431,46
	POS - Personal Care Services		19,000	18,758.25
951.79	POS - Transportation Services		7,000	6,704.49
951.81	POS - Adult Day Care Services		19,000	17,972.25
951.82	POS - Assistive Devices - PERS		34,000	34,118.45
951.83	POS - Medication Management		16,000	15,280.25
957.78	POS - Special Projects - Gap		1,000	180.00
951.85	POS - Dementia ADC		-	-
956.00	Employee Training		2,300	1,344.97
968.01	Computer Related Expenses		7,950	6,853.47
	TOTAL OF DIRECT EXPENSES			2,154,416.79
997.00	Central Service Costs - Charged to Millage, Maximus		251,100	215,441.68
	TOTAL OPERATING EXPENSES		2,027,600	1,814,976.92
	TOTAL EXPENSES		2,777,385	2,369,858.47
	REVENUE		<u> </u>	
600.01	Federal Grants		1,400	1,400.00
	Senior Millage - Utilized		2,775,485	2,367,961.77
	Donations - Contributions		500	496.70
. 010.00	TOTAL REVENUES		2,777,385	2,369,858.47
1	TO THE REPERTURE		251119303	4,507,000.47

Fund Balance Usage Updates

| 4:30 – 4:45

• Total in Fund Balance (Unspent Millage Dollars) as of 12/13/2021: \$2,448,423

Contributing Factors

• 2019 Buildup for Services Implementation

2020 COVID-19 Pandemic: Decreased service implementation

2021 COVID-19 Pandemic: Decreased service implementation, Staffing

• **Budget:** \$2,777,385

Remaining Balance: \$388,204.54

Total Revenue: TBA



Fund Balance Usage Updates

| 4:30 – 4:45

- Timeline and Requirements
 - 2020 Usage Plan: Creation of 4 Geriatric RN Positions for outreach related to COVID-19 Pandemic and LTC Facility Coordination
 - **2021 Usage Plan**: Transition of 4 Geriatric RN Positions to 4 Lead Care Consultant Positions, increase LTC Facility and Community coordination, increase enrollments, increase caseloads, and expedited enrollment to Care Management Programs.
 - **2021 Finance Updates**: Updated spending requirements to one-time purchase only. Does not apply to recurring in-home services or ongoing staffing.
 - 2022 Usage Plan: One-time services to be contracted to community entities.
 - February 2022: Needs and Utilization Survey
 - March 2022: BOC Approval
 - April 2022: Start of Amplifund Bidding Process



Fund Balance Usage Proposal

Service	Budget (suggested)		2020 Needs Assessment Support	Possible Bidders
Finance Requirements: Must be one-time (nonrecurring purchases), target spend down in 2022, requires BOC approval. Service Requirements: Must serve individuals in Kalamazoo County, Must serve individuals aged 60 and over.				
Community Living Support (Housing Stabilization)	One time remediation of unsanitary or unsafe living situations, including hoarding and bed bug infestations; assistance in securing safe housing - including home repair, eviction aversion, purchase of basic furniture supporting Activities of Daily Living.	Increasing struggles related to maintenance, repairs,		Housing Support Agencies; Pest Control Agencies; Hoarding Remediation Agencies; Community Support Agencies
Hearing, Dental, and Vision Assistance	One-time purchase of Hearing Aides; dental care and/or related services. Including dentures, corrective lenses and frames, associated treatments .	\$750,000	60% of respondents reported need for assistance in at least one healthcare related area. These included dental care, vision services and equipment, and paying for dental care (p.30, exhibit 34; p. 31, exhibit 35).	Health Clinics; Dental Organizations; Hearing and Vision Organizations,
Equipment for Community Health & Wellness	One-time purchase of Medical and Health related equipment to maintain or improve the health and well-being of a Senior. Including, but not limited to: Lift Chairs, Hoyer Lifts, Hospital Beds, Health & Wellness Equipment, Wheelchairs (traditional and motorized), Medication Dispensers.	\$250,000	Need identified for Assistive Devices and Technology, especially for lower income individuals (p. 31, exhibit 35).	DME Companies, Adult Day Centers, Senior Centers, Independent Living Facilities
Transportation Vehicles	One-time supplement towards the purchase of a passenger vehicle for a Senior Center, Senior Living Community, or organization that transports seniors on a regular basis; including wheel-chair accessible vans. Up to \$100,000 per request.	\$750,000	25.6% to 27.2% of respondents reported transportation needs for medical, shopping, recreation, and worship related trips (p.44, exhibit 56).	Senior Centers; Homecare Agencies (transportation); Senior Living Communities; Transportation Businesses
Short-term and Emergency Respite Services	One-time payment of emergency respite services: In-home, ADC, or at short-stay facility.	\$100,000	Identified need for immediately available respite services, with only 26.7% of respondents having access to respite services if needed (p. 51, exhibit 71; p. 52)	Nursing Homes; Respite Agencies; Adult Day Centers.
Pharmacy Prescription Assistance	One-time payment for prescription medication assistance. Especially relevant towards assistance for "donut hole" gap coverage.	\$100,000	22% of respondents reported a need for prescription medication payment assistance (p. 29, exhibit 35). This need was seen across all income categories (p. 31, exhibit 35).	Local Pharmacies; Physician Offices
Senior Needs Assessment	One-time payment of the 2022/2023 Senior Needs assessment; used to identify needs in the community for targeting of supportive services funded by Senior Millage.	\$50,000	Reassessment of Community Needs following COVI-19 Pandemic.	Community Needs Agencies
Total Allocated \$2,250,000				

Final Agenda Items

Public Comment Time

| 4:45 – 4:55 pm

Action Tracker

| 4:55 – 5:00 pm

Adjournment

| 5:00 pm

Next Meeting: March 9, 2021 3:30pm

In-Person 311 E. Alcott St., Kalamazoo MI

Conference Room 361 (Masks Required)



Contact Information

Intake Line/Information & Assistance

(269) 373-5173

Email

AAA3Ainfo@kalcounty.com

Website

https://www.kalcounty.com/hcs/aaa/

311 E. Alcott St, Kalamazoo, MI 49001



Action Tracker

Action	Assigned	Follow Up/Update
2022 Budget numbers	Don	Next OASAC
Inquire of reimbursement process; upfront, phased? Harder for small org. to front funding for services	Don	Next OASAC

Action Tracker

Action	Assigned	Follow Up/Update